



WELCOME
to today's webinar



CULTURE CHANGE
in **ACTION**
WEBINARS
Sharing the Vision

**Improve Your Dementia Support:
You Can Start Tomorrow**

Donna Moore, COO, Park Springs Continuing Care Community
Bob Sherwood, Resident, Shenandoah Valley Westminster-
Canterbury with a Panel of Staff and Residents





Donna Moore
Chief Operating Officer
Isakson Living, Inc.



**5 Things
You Can Do
Today!**

  *Sharing the Vision*
CULTURE CHANGE
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1. Create Meaningful Life Stories



"There is no greater agony than bearing an untold story inside you."
— MAYA ANGELOU

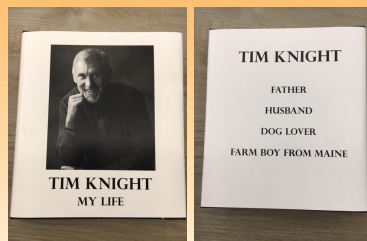
- Celebrate and honor the lives of elders
- Maintaining connection to lives lived
- Understanding one's purpose and life meaning
- Tool for care partners in supportive living used to change the moment





Team Member Life Stories

- Encourages sharing among the team and elders
- Relationship building with elder families
- Positive effect on team
- We are all in this together



2. Eliminate Uniforms

**KEEP
CALM
AND
SAY NO TO
UNIFORMS**

- Decreases feeling of "us versus them"
- Promotes environment of a true HOME
- Pajamas at night?!
- Comfort and secure feelings for elders
- Positive effect on controlling care



3. Create a Relaxation Space

- Create an environment that supports relaxation and calm
- Lights dimmed
- Soft music or nature sounds
- Comfy blankets and pillows
- Nature scenes on TV
- Aromatherapy



4. Make Meaningful and Purposeful Work



- Provide elders opportunities to participate in daily household duties such as meal preparation, cleaning and dusting, setting the table, making a bed, tidying up common areas, leading an activity
- A diagnosis of a dementia doesn't mean that an elder cannot still teach or learn new skills



5. Add Lots of Color



- Paint blocks of bright and different colors to break up space
- Color makes long hallways more manageable for elders
- Bring in colorful items, wall hangings, pictures, pillows, blankets



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Questions?

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Envisioning the Future



2020 & BEYOND

SEPTEMBER 1-3, 2020







Hot Topics Series Webinars
Thursday, August 21, 2020

Growing Person-Centeredness

**Safe / Unsafe Leaving:
 A New Way to Think About an
 Old Problem – “Elopement”**

Dr. Susan Wehry, MD
*Chief of Geriatrics, University of New England,
 College of Osteopathic Medicine*








Tuesday, September 23, 2020

**Human Resources, Interrupted:
 Improving Retention Through
 Innovative Employee
 Engagement Practices**

Faculty:
 Kelly Denning, SHRM-SCP, SPHR, Director of
 Employee Engagement
 Jayne Keller, MS, Vice-President of Senior Living
 Pat McBride, Vice President of Clinical and
 Compliance

Christian Living Communities/Cappella Living
 Solutions



**SHARING
 RESOURCES**
ABCs of Combating Isolation

www.pioneernetwork.net/resource-library/
