

Making the Connection to the Critical Element Pathways:

When you provide care that focuses on Eliminating Suffering for Residents with End Stage Dementia, have the systems and processes in place to assess, plan and carry out interventions in a way that supports inclusion of the entire team and is based on the choices of the resident, we believe that you will find that as you review the Critical Element Pathway, you are meeting regulatory requirements.

With a focus on person-centered care and working as a team, items identified in a review of the Critical Element Pathways can guide you in defining opportunities for quality and process improvement.

Hospice and End of Life Care and Services Critical Element Pathway

Page 1: Observations

1. As you conduct assessments as discussed in the webinar and initiate conversations with family and the care team proactively, you will have collaboration with Hospice and Palliative Care services proactively, you will have addressed the observations identified.

Page 2: Interviews

2. Use the Resident, Representative, or Family Interview questions to monitor involvement of these individuals in the planning and evaluation of care.
 - a. Understand the responses and address
3. Use the Staff Interviews to verify that communication and understanding of the individual resident goals for care and treatment are known and understood by staff.

Page 3: Record Review

4. Record review can be conducted using these elements to assure that the plan and services are reflected in the written documentation.

Page 4 and 5: Critical Element Decisions

5. Information provided in the webinar will assist you in decisions and processes to assure that you provide appropriate treatment and services for end of life care, specifically for those living with dementia.

Death Critical Element Pathway

Page 1 and 2: Interviews

1. Use the Family or Resident Interview and Nurse and DON Interview questions to validate that for those who were on Hospice/Palliative Care, there had been preparations for end of life based on resident/family choice and consistent assessment, the family. If the team has had worked consistently with the family, they should be aware of their involvement and if items were addressed without necessarily having to interview them.

Page 2 and 3: Critical Element Decisions;

2. Information provided in the webinar will assist you in decisions and processes to assure that you provide appropriate treatment and services for end of life care, specifically for those living with dementia