

2019 CONFERENCE EXHIBITORS & SPONSORS

SPONSORS



EXHIBITORS



SPECIAL SPONSORS



WELCOME TO THE 2019 PIONEERING A NEW CULTURE OF AGING CONFERENCE!

We're gathering in Louisville not only to talk about changing the culture of aging—we're here to Make it Happen.

This year's Conference will provide you with the tools and information to continue the work you've been doing to change the culture of care and support provided to Elders and give you innovative ideas to move forward.

Creating A Culture of Aging that is Life-Affirming, Satisfying, Humane and Meaningful is the vision of Pioneer Network and our Program highlights that throughout. The Welcome Session not only includes our Roll Call of States, Provinces and Nations where we'll celebrate all of you, but also a discussion of language that will help us become more self-aware of its impact. In the opening general session, David Sheard will highlight the connection between individual resiliency and building a person-centered organization and we'll announce the winners of our second annual Community Commitment Awards. Our closing general session will feature Anne Basting and Angie McAllister along with some special guests from Signature HealthCARE communities who will show us the value of engagement and meaning through the power of performance. In between, you'll have the opportunity to be guided through sessions focused on Workplace Culture, Person-Centered Dementia Care, Wise Leadership, Quality Through Choice, Life Engagement, Dining and more.

We're partnering with The Thrive Center to highlight state-of-the-art technology for aging and offering an Engagement Expo where you can learn from and participate in creative and informational activities to bring back to your team and communities.

The Conference is not only a time for learning but also for connecting. Join a guided walking tour of Louisville Sunday evening, meet fellow attendees during the extended lunch break on Monday or rise and shine early for a Tuesday morning walk along the river. Visit our esteemed exhibitors and learn from our Partners in Pioneering how their services directly relate to person-centered care and support. Stop by the Pioneer Network Book Store to explore the resources there. Take part in wellness breaks throughout each day as you "Put Your Oxygen Mask on First."

And it wouldn't be a Pioneer Network Conference without a few parties thrown in. Join iN2L, Select Rehab and MobileServe for their Monday and Tuesday evening events. Did someone say a riverboat cruise?!

If this is your first Pioneer Network Conference, welcome to the family. If you've joined us before, welcome home. We're excited that you're here. Thank you for helping us **Make it Happen!**



A handwritten signature in black ink that reads "KaraLe Causey".

KaraLe Causey
Chair,
Board of Directors



A handwritten signature in black ink that reads "Penny Cook".

Penny Cook
President/
CEO

ABOUT PIONEER NETWORK

OUR VISION

A Culture of Aging that is Life-Affirming, Satisfying, Humane and Meaningful

Pioneer Network supports models where elders live in open, diverse, caring communities. In-depth change in systems requires change in governmental policy and regulation; change in the individual's and society's attitudes toward aging and elders; change in elders' attitudes towards themselves and their aging; and change in the attitudes and behavior of caregivers toward those for whom they care. We refer to this work as culture change. Our aim is nothing less than transforming the culture of aging in America.

OUR MISSION

Pioneer Network advocates and facilitates deep system change and transformation in our culture of aging.

To achieve this, we:

- Create communication, networking and learning opportunities
- Build and support relationships and community
- Identify and promote transformations in practice, services, public policy and research
- Develop and provide access to resources and leadership

Our Values and Principles

- Know each person
- Each person can and does make a difference
- Relationship is the fundamental building block of a transformed culture
- Respond to spirit, as well as mind and body
- Risk taking is a normal part of life
- Put person before task
- All elders are entitled to self-determination wherever they live
- Community is the antidote to institutionalization
- Do unto others as you would have them do unto you
- Promote the growth and development of all
- Shape and use the potential of the environment in all its aspects: physical, organizational, psycho/social/spiritual
- Practice self-examination, searching for new creativity and opportunities for doing better
- Recognize that culture change and transformation are not destinations but a journey, always a work in progress

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SUNDAY, AUGUST 4, 2019

12:00 p.m. – 4:30 p.m.	Ombudsmen and Surveyor Session: Recognizing a Shared Vision — Building and Maintaining Collaborative Working Relationships for Lasting Culture Change (Providers, residents and family members welcome)
2:00 p.m. – 4:15 p.m.	Dementia Care Special Session: Implementing the Alzheimer’s Association Dementia Care Practice Recommendations Across the Continuum of Care
5:00 p.m. – 6:30 p.m.	Welcome: Exploring How to “Make it Happen!” Roll Call of States/Provinces/Nations
6:30 p.m. – ?	Put Your Oxygen Mask on First: Discover Louisville Walk

MONDAY, AUGUST 5, 2019

8:00 a.m. – 10:30 a.m.	Breakfast and General Session: Nurturing the Spirit — A Key to Making it Happen!
10:30 a.m. – 11:15 a.m.	Morning Break
10:40 a.m. – 11:10 a.m.	Put Your Oxygen Mask on First: Yoga Anywhere
11:15 a.m. – 12:45 p.m.	Concurrent Session A
12:45 p.m. – 2:30 p.m.	Lunch Break / Exhibitor/Sponsor Gallery Open / Box Lunch
1:00 p.m. – 2:00 p.m.	Special Session for Families and Residents
1:15 p.m. – 1:45 p.m.	Put Your Oxygen Mask on First: Managing the Pain in Your Back with Simple Stretches
2:30 p.m. – 4:00 p.m.	Concurrent Session B
4:00 p.m. – 6:00 p.m.	Networking Reception with Exhibitors and Sponsors: Putting the FUN in Relationships

TUESDAY, AUGUST 6, 2019

6:30 a.m. – 7:30 a.m.	Put Your Oxygen Mask on First: Explore the River Walk
8:00 a.m. – 9:30 a.m.	Concurrent Session C
9:30 a.m. – 10:15 a.m.	Morning Break
9:40 a.m. – 10:10 a.m.	Put Your Oxygen Mask on First: Strategies to Decrease Daily Stress
10:15 a.m. – 11:45 a.m.	Concurrent Session D
11:45 a.m. – 1:15 p.m.	Lunch Break / Exhibitor/Sponsor Gallery Open / Box Lunch
12:00 p.m. – 1:00 p.m.	Gallery Walk
1:15 p.m. – 2:45 p.m.	Concurrent Session E
2:45 p.m. – 3:15 p.m.	Afternoon Break
3:15 p.m. – 5:00 p.m.	General Session: The Voice of Elders — Our Guides on the Journey

WEDNESDAY, AUGUST 7, 2019

8:00 a.m. – 10:45 a.m.	Mini-Intensives
11:15 a.m. – 2:00 p.m.	Mini-Intensives
8:00 a.m. – 1:45 p.m.	Intensives and Site Visits

Schedule is subject to change.



Welcome SESSION

Exploring How to Make it Happen

Sunday August 4

5:00pm - 6:30pm

Grand Ballroom A/B

•

Meet old and new friends

•

Explore the Language of a New Culture

•

Show your pride in the Traditional Roll Call of
States, Provinces & Nations

•



PUT YOUR O2 MASK ON FIRST

Walk your way to wellness

Sunday, August 4

6:30 PM – ???

**Discover
Louisville Walk**

Meet at the registration area.

Tuesday, August 6

6:30 AM – 7:30 AM

**Explore the
River Walk**

Meet in the main lobby
of the Galt House for
a “no sweat walk.”

Pioneer Network Book Store

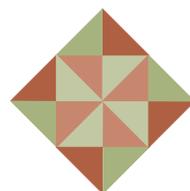
EXHIBITOR / SPONSOR GALLERY

Be sure to visit the Pioneer Network Book Store to check out the latest resources for your culture change journey including books, DVDs, workbooks and toolkits. Many of the authors will be on hand at the conference serving as Guides, providing you with the opportunity to talk to them in person about their books or other topics.

Meet the Authors at Special Book Signing opportunities taking place during Exhibitor/Sponsor Gallery hours on Monday and Tuesday and during the Pioneer Network Networking Reception on Monday evening.

Pioneer Network Quilts

EXHIBITOR AND SPONSOR GALLERY &
IN VARIOUS LOCATIONS AROUND OUR HOST HOTEL



22 years ago, a quilt square was chosen as the symbol of Pioneer Network, depicting the warmth and homey feeling that a quilt conveys. As the first conference was being planned, it only seemed natural to have a quilt as a part of the conference, further representing the diversity and networking required to create something special and unique. This tradition has been carried through at every conference since, and you will see a number of quilts from prior years displayed throughout the conference venue. Don't forget to sign this year's quilt, sewn by some very special people from Schlegel Villages, residents from The Village of Riverside Glen and the Village of Winston Parks.

Sponsor / Exhibitor Gallery

MONDAY, AUGUST 5, 12:45 PM – 2:30 PM & 4:00 PM – 6:00 PM

TUESDAY, AUGUST 6, 11:45 AM – 1:15 PM

Pioneer Network believes that building relationships between the care partners who are providing services to elders and the many organizations who create new and innovative tools and programs to support those care partners in their work are vital if we are to meet the demands of the future. Take the opportunity to learn from exhibitors and sponsors about the products and programs they offer and how they support person-centered care practices and are helping to change the culture of aging. Look for the logo displayed at the booths of those exhibitors who are participating in the Partners in Pioneering Program, and then be sure to have the Passport that was included with your registration materials validated so that you can obtain continuing education.



GENERAL INFORMATION



Pioneer Network App

Through the generous support of our conference app sponsor, Acts Retirement-Life Communities, you will find a wealth of information right at your fingertips. The app contains the full conference program, guide/presenter information, sponsor and exhibitor information, schedule, hotel maps, session evaluations and much more. To download the app, scan the QR code or go to <https://attendify.com/app/07t9kz/> and provide your mobile phone number to receive a link for a direct download. You may also download "Attendify" from your Google or Apple store. Once downloaded, create your account and search for "PioneerNetwork2019" within the Attendify app. For those who are not using a smart phone, you may download the app content directly to your PC or tablet at <http://07t9kz.m.attendify.com/>. Be sure to enable push notifications in order to receive conference communications.

Accessibility

Pioneer Network is committed to providing equal access for all attendees and their guests. Please see our Registration Desk if you have any questions.

Name Badges

Your registration name badge is your admission ticket to all sessions. Our badges are designed to help create community when we can all see each other's name and where we are from! Please wear your badge at all times. (NOTE: Meals and the Workshop Intensives require the tickets you received at registration)

Rings. Whistles. Beeps.

Please ensure that all ringers/alarms are turned off or set to vibrate during all sessions out of respect for the session Guides and your fellow participants.

Concurrent Sessions

Sessions are planned to begin and end on time and we have made every effort to ensure that each room has seating to accommodate all attendees. Though many attendees indicated their choices for sessions, this is not a guarantee of admittance should a session fill. And while we don't anticipate a session filling, in the event this occurs, we cannot add more chairs because of fire codes. Signs at

session entrances will identify if a session is full. There will be a Room Monitor in each session. Please let this person know if you need anything.

Technology

All Galt House hotel guests booked within the Pioneer Network room block will have complimentary standard wireless internet access in their guestrooms. If you need additional Wi-Fi support as an Exhibitor, Sponsor or session Guide, go to the Registration Desk for information.

Handouts

Some Workshop Intensives may have handouts in their rooms. All concurrent Education Session handouts and Take-Away resources submitted are available on our website and through the Pioneer Network 2019 App before, during and after the conference. We know how difficult it is to choose between sessions, so this way you can access all the Education Session handouts.

Getting Around

We know as Pioneers, you thrive on adventure, and many of you will want to explore the many shops and restaurants in the area. We believe you will be able to find everything you are looking for right outside the hotel. Maps and additional information about places to go are available on the Pioneer Network 2019 App, at the registration desk, or you can check with the hotel Concierge.

Watch Your Language!

Is your language institutional or person-centered? Make a commitment to do your part to change the culture of aging through the use of person-centered language. If you haven't done so already, check out the Commitment to Person-Centered Language available on the Pioneer Network website as well as on the Pioneer Network 2019 App, and make a personal commitment to using person-centered language while you're at the conference and bring the challenge home to your team when you return to carry on your work!

Photo/Video Release

We use photographs from conferences in our printed materials and on our website. By virtue of your attendance, Pioneer Network reserves the right to use your likeness in such materials. This also includes sessions where there will be live videotaping.

Continuing Education

Provisions for Continuing Education (CE) are available for a separate fee of \$35.00 for each license type. If not already paid in advance, visit the registration desk to add this.

For nursing home administrators, application has been made with the National Continuing Education Review Service (NCERS) of the National Association of Long Term Care Administrator Boards for 30.5 hours.

For nurses, application has been made with the Nursing Continuing Education Committee at the Maryland Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation for 30.5 hours.

For social workers, application has been made with the National Association of Social Workers for 30.5 Social Work continuing education contact hours.

For activity professionals, application has been made with the National Certification Council for Activity Professionals for 30.5 clock hours of continuing education.

For dietitians, application has been made with The Commission on Dietetic Registration — the credentialing agency for the Academy of Nutrition & Dietetics for 30.5 CPEUs for CPE levels 1, 2 and 3.

National Council of Certified Dementia Practitioners (NCCDP) has approved 30.5 hours of continuing education.

Using Your Exhibit Hall Passport to Obtain Continuing Education

(Included in your Conference registration materials)

■ Partners in Pioneering:

Exploring New Options

- Visit at least 8 exhibitors participating in Partners in Pioneering and engage in a conversation about their product or service and how it supports Person-Centered Care (PCC).
- Get your passport validated.
- Answer the questions on the Quiz provided with your passport.
- Earn continuing education (1).

■ Engagement Expo / Dementia Live Experience

- Check out the schedule for the Engagement Experience located in the Exhibitor/Sponsor Gallery or at Registration.
- Sign up to attend at least four 15-minute sessions or two 15-minute sessions and the 30-minute Dementia Live Experience.
- Get your passport validated at each session.
- Earn continuing education (1).

■ Poster Sessions

- Participate in the tour of the Poster Sessions with your Guide, Margie McLaughlin.
- Get your passport validated and earn continuing education (1).

Turn in your Passport and completed Quiz to Registration with your Continuing Education materials at the end of the conference.

SUNDAY, AUGUST 4, 2019

Recognizing a Shared Vision: Building and Maintaining Collaborative Working Relationships for Lasting Culture Change

12:00PM – 4:30PM
GRAND BALLROOM C

Guides:

Marianne Bradshaw, Ombudsman Team Leader, Direction Home
Sherry Culp, KY State LTC Ombudsman, Nursing Home Ombudsman Agency of the Bluegrass
Charles “Chuck” Ballou, BSN, MBA, RN, Human Services Surveyor Supervisor /Assistant Regional Program Manager, Office of Inspector General, Louisville, KY

Implementing the Alzheimer’s Association Dementia Care Practice Recommendations Across the Continuum of Care

2:00PM – 4:15PM
COMBS CHANDLER

Guides:

Sam Fazio, Senior Director of Quality Care and Psychosocial Research Care and Support, Alzheimer’s Association
Doug Pace, MHA, Director, Mission Partnerships, Alzheimer’s Association
Letitia Jackson, Senior Vice-President, Senior Star
Pauline Coram, HCR Manor Care

Join us for the official convening of the
2019 Pioneering a New Culture of Aging Conference
**NURTURING THE SPIRIT:
A KEY TO MAKING IT HAPPEN!**

KEYNOTE ADDRESS

**Feelings Matter Most: Nurturing
Emotional Resilience Creates
a Person-Centered Organization**

Dr. David Sheard

Founder, Dementia Care Matters



Monday August 5, 2019

8:00 AM – 10:30 AM

General Session and Breakfast
Grand Ballroom

CONCURRENT SESSION A:

11:15AM - 12:45AM

For session descriptions and guide biographies, go to the Pioneer Network
Conference App (see page 8).

 **WORKPLACE CULTURE TRACK**
Sponsored by PHI

A1 | Grand Ballroom C

Workplace Culture: What it is and Why it Matters

Guides: Sue Misiorski, New England Regional Director of Operations,
SageLife

Meg Jones, Vice President of Human Resources, SageLife

 **PERSON-CENTERED DEMENTIA CARE TRACK**
Sponsored by Alzheimer's Association

A2 | Combs Chandler

**Quality Dementia Care – Best Practices & Outcome
Measurement**

Guides: Sam Fazio, Senior Director of Quality Care and Psychosocial
Research, Alzheimer's Association

Doug Pace, Director of Mission Partnerships, Alzheimer's Association

Margaret Calkins, PhD, EDAC, Board Chair, IDEAS Institute

Juliet Holt-Klinger, Senior Director of Dementia Care, Brookdale
Senior Living

 **WISE LEADERSHIP TRACK**
Sponsored by Empira

A3 | Carroll Ford

Organizational Change: One Neighborhood at a Time

Guides: Angie McAllister, Director of Cultural Transformation, Signature
HealthCARE

Chris Cox, Chief Operating Officer, Signature HealthCARE

Brian Owens, Quality of Life Director, Signature HealthCARE, Washington
Rehabilitation and Nursing Center



LIFE ENGAGEMENT TRACK
Sponsored by Joy for All Companion Pets

A4 | Nunn

Addressing Ageism Through Intergenerational Art Programming with People Living with Dementia

Guide: Elizabeth Lokon, Founder/Director of Opening Minds through Art (OMA)

A5 | Brown

Award-Winning Neuroscience Approach for Dementia Residents in Memory Care

Guide: Dr. Govind Bharwani, Adjunct Professor, Wright State University

A6 | Willis

Translating our Professional Experiences of Death into Meaningful Service to Elders

Guide: Wendy Lustbader, Clinical Associate Professor, University of Washington School of Social Work

Ian Johnson, LICSW, Doctoral Candidate, University of Washington School of Social Work



QUALITY IMPROVEMENT THROUGH CHOICE TRACK

A7 | Clements

Preventing Harm for Residents While Honoring Choice

Guides: Kelly O'Neill, Program Manager, Stratis Health
Marilyn Reiersen, Senior Program Manager, Stratis Health
Kathy Dobson, Vice President of Senior Services, Lakewood Health System
Laura Ferguson, Administrator, Riverside Health & Rehabilitation
Angel Davis, MBA, MS, BSN, RN, QIN-QIO Nursing Home Subject Matter Expert, CMS

A8 | Breathitt

Overcoming Obstacles in Creating the Household Model

Guides: Thomas Grden, Principal / Project Director, Stantec Architecture
Renz Weinmann, Project Architect, Stantec Architecture

A9 | Sampson

Can Residents ACTIVATE Culture Change: You Bet! Here's How

Guides: Bob Sherwood, Esq., Resident, Shenandoah Valley Westminster Canterbury
George Wedberg, Independent Living Resident, Ingleside at King Farm

A10 | Thrive Center

Learn about Thrive Center

Guide: Sheri Rose, CEO & Executive Director, Thrive Center



CONCURRENT SESSION B:

2:30 PM – 4:00 PM

For session descriptions and guide biographies, go to the Pioneer Network Conference App (see page 8).

WORKPLACE CULTURE TRACK *Sponsored by PHI*

B1 | Grand Ballroom C

Workplace Culture: What Employees Want You to Know

Guide: Emily Dieppa, Workforce Innovations Consultant, PHI
Panel of Direct Care Workers

PERSON-CENTERED DEMENTIA CARE TRACK *Sponsored by Alzheimer's Association*

B2 | Combs Chandler

A Theory Driven Framework to Engage Staff in Resident-Centered Care

Guide: Nimian Bauder, Clinical Nurse Specialist, Geriatrics & Extended Care, Veterans Affairs, Long Beach, CA

WISE LEADERSHIP TRACK *Sponsored by Empira*

B3 | Carroll Ford

Cultural Competencies & Diversity Planning: A Pathway Promoting a New Culture of Aging

Guides: Peggy Brenner, Regional Director of Nursing, ACTS Retirement-Life Communities, Inc.
Jed Johnson, Managing Director-Aging Services, CARF International

LIFE ENGAGEMENT TRACK *Sponsored by Joy for All Companion Pets*

B4 | Nunn

Creating a More Livable Community for All: How They Did it in Louisville, KY

Tihisha M. Rawlins, Associate State Director, AARP Kentucky
Barbara Gordon, Director of Social Services, Kentuckiana Regional Planning and Development Agency
Allison S. Smith, PH.D., AARP, Louisville Metro
Natalie Pope, University of Louisville Trager Institute

B5 | Brown

Harnessing Music's Full Value in Healthcare — A New Gold Standard

Guide: Erin Spring, Co-Chair, Music Listening Workgroup/Owner/Director/ Music Therapist at Central Ohio Music Therapy, LLC

B6 | Willis

Age Queer: The Workshop

Guide: Ryan Backer, Age Activist, OldSchool.info

B8 | Breathitt

Rethinking the Building, Rebuilding the Thinking — Elders in Distress

Guides: Stacey Hall, Director of Social Work, Practice Partner, St. John's Home
Diane Bogaczyk, Director of Nursing, Practice Partner, St. John's Home
Mimi DeVinney, Dementia Specialist, St. John's Home

B9 | Sampson

The Spirit of Sustainability in Person-Centered Care... and How Important It Is!

Guide: Gary Gibson, Director of Pastoral Care, Presbyterian Senior Care Network

B10 | Thrive Center

Virtual Reality Supporting Individuals with Dementia to Live their Best Lives

Guides: Susan Ryan, Senior Director, The Green House Project
Carrie Shaw, CEO, Embodied Labs



B11 | Clements

SAGE Conversation: The Deep-Seated Issue of Choice

Guides: Linda Bump, Registered Dietician, Consultant, Action Pact
LaVrene Norton, Founder, Action Pact

Panel: Lisa Pingel, Life Enrichment, Brewster Village

Timothy Neuman, Food and Nutrition Service Director, Brewster Village



JOIN IN2L AND SELECT REHAB FOR A FUN EVENING ABOARD THE BELLE OF LOUISVILLE RIVERBOAT!

Enjoy cocktails and light snacks as we explore the Louisville and Ohio River region. This event is sure to be "boatloads" of fun!

Monday, August 5

Boarding time: 7:00 PM

Sailing time: 8:00 PM

Returns to dock: 10:00 PM

Location: 4th Street & River Road

CONCURRENT SESSION C:

8:00 AM – 9:30 AM

For session descriptions and guide biographies, go to the Pioneer Network Conference App (see page 8).

 **WORKPLACE CULTURE TRACK**
Sponsored by PHI

C1 | Grand Ballroom C

Workplace Culture: Creating an Inclusive, Relationship-Centered Community

Guides: Sue Misiorski, New England Regional Director of Operations, SageLife

Tim Knight, Executive Director of Health and Wellness Services, Park Springs

 **PERSON-CENTERED DEMENTIA CARE TRACK**
Sponsored by Alzheimer's Association

C2 | Combs Chandler

Dementia Care in Rehab: Research Supported Concepts, Tools and Approaches

Guides: Christopher Krause, Director of Rehabilitation, It's Never 2 Late

Carrie Chiusano, Executive Director - Dementia Care Center of Excellence, Presbyterian Senior Care Network

 **WISE LEADERSHIP TRACK**
Sponsored by Empira

C3 | Carroll Ford

Transformational Kindness: Mastering Emotional Intelligence to Practice the Golden Rule

Guide: Lia Levitt, CEO & Founder, Ain't She Sweet, LLC



PUT YOUR O2 MASK ON FIRST

Check out these events designed to help you take care of YOU!

Monday, August 5

Yoga Anywhere
10:40 AM – 11:10 AM

Chair Chi for Everyone
1:15 PM – 1:45 PM

Tuesday, August 6

Strategies to Decrease Daily Stress
9:40 AM – 10:10 AM



LIFE ENGAGEMENT TRACK

Sponsored by Joy for All Companion Pets

C4 | Nunn

Deinstitutionalizing Eldercare Through the Wisdom of Community-Centered Living

Guide: Joe Carella, Executive Director, Scandinavian Charitable Society of Greater Boston



DINING IN A NEW CULTURE TRACK

Sponsored by ComforTek

C5 | Brown

Did You Know, I Can Say No!?

Guide: Barbara Thomsen, CDM, CFPP, RAC-CT, QCP

C6 | Willis

Cultivating a Culture of Compassionate Care

Guide: Dr. Charla Long, JD, President of Go Long Consulting

C7 | Clements

Transforming Care Through Age-Friendly Health Systems

Guides: Marie Cleary-Fishman, Vice President, Clinical Quality, American Hospital Association

MaeMargaret Evans, Age Friendly Health Systems Advisory Committee Member, Institute for Healthcare Improvement

Magdalena Bednarczyk, MD. Assistant Professor in the Department of Internal Medicine, Section of Geriatric Medicine at Rush University Medical Center

C8 | Breathitt

Mattering Really Counts — Measuring Quality of Interactions

Guides: Dr. David Sheard, Founder, Dementia Care Matters
Peter Priednieks, Co-Founder, Dementia Care Matters

C9 | Sampson

Initiating Aha Moments! It's all in a Strong Foundation

Guide: Laci Cornelison, Project Coordinator, Kansas State University

C10 | Thrive Center

Using Compassionate Touch® to Build CarePartner Relationships

Guides: Pam Brandon, President/Founder, AGE-u-cate Training Institute

V'Ann Giuffre, VP Operations, AGE-u-cate Training Institute



C11 | Ballroom B

Living Out Loud with Dementia

Guides: Jytte Lokvig, Alzheimer's and Dementia Specialist
Susan Balkman, Retired Therapist Living with Dementia

CONCURRENT SESSION D:

10:15 AM – 11:45 AM

For session descriptions and guide biographies, go to the Pioneer Network Conference App (see page 8).

WORKPLACE CULTURE TRACK *Sponsored by PHI*

D1 | Grand Ballroom C

Retention 911: Hiring, Inspiring, Engaging, Retaining

Guide: Christopher Ridenhour, Director of Workplace Culture, SpiriTrust Lutheran

PERSON-CENTERED DEMENTIA CARE TRACK *Sponsored by Alzheimer's Association*

D2 | Combs Chandler

Living Well with Dementia: Expert Panel

Guides: Doug Pace, Director of Mission Partnerships with the Alzheimer's Association

Panelists: Brian LeBlanc, Arthena Caston, Jay Reinstein

WISE LEADERSHIP TRACK *Sponsored by Empira*

D3 | Carroll Ford

Making it Happen: Lessons in Change Management

Guide: Jill Vitale-Aussem, President & CEO, Eden Alternative

LIFE ENGAGEMENT TRACK *Sponsored by Joy for All Companion Pets*

D4 | Nunn

Chief Engagement Officers: Why It's Time to Hire a New "CEO"

Guides: Charles deVilmorin, CEO, Linked Senior

Lindsay Webber, Director of Life Enrichment, Osgoode Care Centre

DINING IN A NEW CULTURE TRACK *Sponsored by ComforTek*

D5 | Brown

We Imported Fresh Dining Culture: Our Resident Directed Culture Journey Accelerated

Guides: Bob Sherwood, Esq., Resident, Shenandoah Valley Westminster Canterbury

Danny Festa, Director of Dining Services, Westminster Canterbury

Neville Samuda, Skilled Care Dining Services Manager, Westminster Canterbury

Erin Johnson, Dining Services Operations Manager, Westminster Canterbury

Erin Johnson, Dining Services Operations Manager, Westminster Canterbury

D6 | Willis

Breaking Down the Boundaries

Guides: Lisa Pingel, Life Enrichment Director, Brewster Village

Tim Neuman, Food and Nutrition Services Director, Brewster Village

D7 | Clements

Providing Trauma-Informed Care: A Path to Control and Empowerment for Elders

Guide: Jennifer McCarthy, Senior Program Coordinator for Care Transitions, Healthcentric Advisors

D8 | Breathitt

Creating a "No Bullying" Community: Practical Training, Recommendations and Programs

Guide: Tim Johnston, Director of National Projects, SAGE

D9 | Sampson

Sage Session: Mentoring as a Noun and a Verb

Guides: Megan Hannan, Executive Leader, Action Pact

Wendy Lustbader, Clinical Associate Professor, University of Washington School of Social Work

Ian Johnson, LICSW, Doctoral Candidate, University of Washington School of Social Work

D10 | Thrive Center

Learn about Thrive Center

Guide: Sheri Rose, CEO & Executive Director, Thrive Center



**Technology,
Compassion,
and Culture:**

Powered by the
Louisville Health Enterprise Network

Hosted by
mobileserve

Come hear how mid-western technology
companies are transforming the culture of aging

TUESDAY AUGUST 6

6:00 pm – 8:00 pm

508 Baxter Ave

Louisville, KY 40204

Transportation provided from hotel lobby.



HealthEnterprisesNetwork

An Affiliate of Greater Louisville Inc.

CONCURRENT SESSION E:

1:15 PM – 2:45 PM

For session descriptions and guide biographies, go to the Pioneer Network Conference App (see page 8).

WORKPLACE CULTURE TRACK *Sponsored by PHI*

E1 | Grand Ballroom C

Leading the Workforce through the Lens of Love

Guides: Susan Ryan, Senior Director, The Green House Project
Steve McAilly, President & CEO, Methodist Senior Services

PERSON-CENTERED DEMENTIA CARE TRACK *Sponsored by Alzheimer's Association*

E2 | Combs Chandler

Breaking Down Old Bathing Culture in Dementia Care Settings: New Designs, New Programs, and New Success!

Guide: Juliet Holt-Klinger, Senior Director Dementia Care, Brookdale Senior Living

WISE LEADERSHIP TRACK *Sponsored by Empira*

E3 | Carroll Ford

Focus on Strengths! Building a Strengths-Based Culture in Your Home

Guides: Jessica Luh Kim, Director of the Resident Experience, Schlegel Villages
Melanie Pereira, Clinical Nurse Consultant, Schlegel Villages
Direct Support Team Members from Schlegel Villages

LIFE ENGAGEMENT TRACK *Sponsored by Joy for All Companion Pets*

E4 | Nunn

The Jill's House Story: A Relationship-Based Intergenerational Community...Making it Happen!

Guides: Janice Bays, PT, Jill's House
Nicole Bays, HFA, Jill's House

DINING IN A NEW CULTURE TRACK *Sponsored by ComforTek*

E5 | Brown

Pan to Plate: Bringing True Culinary Experiences into Resident Spaces

Guides: Tina Reilly, Manager of Culinary and Nutrition Services at Hebrew Rehabilitation Center
Misha Shtivelman, Director of Culinary and Nutrition Operations for Hebrew Rehabilitation Center
Maureen O'Keefe, Household Model Operations Supervisor, Hebrew SeniorLife

E6 | Willis

Say "Yes" to Less Stress: Managing Stress for the Caregiver

Guide: Lisa Milliken, Education Specialist, Select Rehabilitation

E7 | Clements

Adding Mental Health First Aid to Your Person-Centered Skillset

Guide: Robert DeLauro, Consultant, 1199 League Labor Management Project

Paul Padial, Consultant, 1199 League Labor Management Project
Panel of Staff Members from the Nursing Home Collaborative

E8 | Breathitt

Respite for All: A Friendship Revolution

Guide: Daphne Johnston, Executive Director of The Respite Ministry

E9 | Sampson

Out of the Box and Ahead of the Curve

Guides: Mel Coppola, President/Owner, Hearts In Care, LLC
Kim McRae, FCTA (Family Caregiver Turned Advocate), Co-Founder, Culture Change Network of Georgia, President, Have a Good Life

E10 | Thrive Center

Beyond Bingo: Why Silent Discos Are the Next Big Thing

Guide: Matt Reiners, Co-founder, Eversound



GENERAL SESSION

**THE VOICE OF ELDERS:
OUR GUIDES ON THIS JOURNEY**

Join us as we honor our Elders and listen as they share wise lessons.

Then see how engagement can be fun,
meaningful and teach us all at the same time!

KEYNOTE ADDRESS

**Wendy's Neverland.
Will You Believe?**

Hear about the program and see a performance of Wendy's Neverland. Will You Believe?

Learn how you can make it happen.

Tuesday August 6, 2019

3:15 p.m. – 5:00 p.m.
Grand Ballroom



Anne Basting

Professor of Theatre,
Pecks School of Arts



Angie McAllister

Director of Quality of Life & Culture
Change, Signature HealthCARE



FULL-DAY INTENSIVES:

8:00 AM – 1:45 PM

For session descriptions and guide biographies, go to the Pioneer Network Conference App (see page 8).

Intensive 1 | Breathitt

Person-Centered Palliative Care: Be the Bridge

Guides: Mark Philbrick, Director of Education & Volunteer Services, Transitions LifeCare

Jennifer Craft Morgan, Associate Professor, Gerontology Institute at Georgia State University

Kim McRae, FCTA (Family Caregiver Turned Advocate), Co-Founder, Culture Change Network of Georgia, President, Have a Good Life

Intensive 2 | Clements

Ageism: Exploring the Connection to Who We Are and the Work We Do

Guides: Ryan Backer, Age Activist, OldSchool.info

Mel Coppola, President/Owner, Hearts In Care, LLC

Intensive 3 | Nunn

Loving: The Essence of Being a Butterfly in Dementia Care

Guides: Dr. David Sheard, Founder, Dementia Care Matters

Peter Priednieks, Co-Founder, Dementia Care Matters

Tim Knight, RN, BSHCA, Executive Director of Health & Wellness Services, Pebblebrook at Park Springs, LLC

Panel of Staff Members from Park Springs, Atlanta, GA



The Pioneer Network Conference marks the kickoff of a 3-month tour across the country to celebrate iN2L's 20th birthday!

Experience history in the making and a journey that's sure to be packed with fun!

Join the celebration as we share a Birthday treat sponsored by It's Never 2 Late Monday during lunch and then stop by and check out the official iN2L 60/20 tour van on your way to the Belle Monday evening!

Thanks to 60/20 sponsors Pioneer Network, Select Rehab, LifeBio, Unidine, Hamilton CapTel and Varsity Branding for making the 60/20 Tour an event to remember!

AM MINI-INTENSIVES:

8:00 AM – 10:45 AM

For session descriptions and guide biographies, go to the Pioneer Network Conference App (see page 8).

Intensive 4 | Carroll Ford

Doing Better Together: A Leader's Guide to High Performance

Guides: Barbara Frank, Co-Founder, B&F Consulting

Cathie Brady, Co-Founder, B&F Consulting

A. Lynn Snow, Clinical Research Psychologist, Tuscaloosa VA Medical Center

Intensive 5 | Brown

Engagement and Connection for All — the Circle Talk Way

Guides: Deborah Skovron, Director and Creative Director, CircleTalk

Cammie Cloman, CircleTalk Master Trainer

Intensive 6 | Willis

Lessons Learned from Implementing an Evidenced-based, Person-centered Communication Tool

Guides: Katherine Abbott, Assistant Professor of Gerontology and a Scripps Gerontology Center Research Fellow

Alexandra Heppner, Project Manager, Research Assistant

Intensive 7 | Combs/Chandler

Rethinking Dementia: A Well-Being Approach

Guides: Al Power, MD, Schlegel Chair in Aging and Dementia Innovation

Melanie Pereira, RN, Schlegel Village

Panelist: Nancy Vasile, Personal Support Worker (PSW), Village of Aspen Lake, Schlegel Village

Jennifer Allen, Neighbourhood Coordinator, Village at University Gates, Schlegel Village

Jasmine Adams, RPN, Village at University Gates, Schlegel Village

Intensive 8 | Sampson

Montessori Applications to Dementia Care: So Much More than Just Activities

Guides: Cameron Camp, Director of Research & Development, Center for Applied Research in Dementia

Jennie Keleher, Implementation Coordinator, Department of Veterans Affairs (VA), Veterans Health Administration

A. Lynn Snow, Research Clinical Psychologist, Department of Veterans Affairs (VA), Veterans Health Administration

PM MINI-INTENSIVES:

11:15 AM – 2:00 PM

For session descriptions and guide biographies, go to the Pioneer Network Conference App (see page 8).

Intensive 9 | Sampson

Eat Status Quo for Breakfast: Be a Courageous Leader

Guide: Sarah Brown, Executive Director, Empira

Intensive 10 | Willis

A Transformation to Neighborhoods: Construction, Organizational Design, Change & Technology

Guides: Lisa Reifenrat, LNHA, United Methodist Communities
James Clancy, Executive Director, United Methodist Communities

Intensive 11 | Carroll Ford

Person-Centered Practices: Returning Power to Those We Support

Guides: Ivette Rivera-Oritz, Manager for Pharmacists and Dietitians, Texas Health and Human Services (HHSC)
Dr. George Bithos, Independent Ombudsman for State Supported Living Centers of Texas
Mary Bishop, Person-Centered Practice Team Lead, Texas HHSC

Intensive 12 | Combs/Chandler

Unlocking and Desegregating Memory Care: Practical Pathways to Inclusion

Guides: Al Power, MD, Schlegel Chair in Aging and Dementia Innovation
Jennifer Carson, PhD, Director, Dementia Engagement, Education and Research Program, University of Nevada Reno



Congratulations
to the 2019
Community Commitment Award Recipients

Come meet them & hear their stories

General Session:
Nurturing the Spirit: A Key to Making It Happen
Monday, August 5
8:00am – 10:30am

Sponsored by Pioneer Network & Rockport Healthcare Services

Action Pact

BOOTH #24

Since the inception of the Household Model twenty years ago, Action Pact has been there to help organizations hone their skills, grow their communities, and chase their vision. More than a thousand households later, we're still going strong.

www.actionpact.com | marsha.poulsen@actionpact.com



Acts Retirement-Life Communities, Inc.

Mobile App Sponsor

Acts Retirement-Life Communities® (ACTS) has been setting the standard for excellence in senior retirement living since opening its first community in 1972. With a vision founded in faith and guided by a commitment to integrity and loving-kindness, Acts has established an unsurpassed reputation for strength and stability in the senior retirement living industry. Acts Retirement-Life Communities is incorporated in Pennsylvania and is designated a 501(c) 3 charitable organization.

www.actsretirement.org | cseeger@actslife.org



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Live Enrichment Track Sponsor

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www.joyforall.com | www.agelessinnovation.com | tom@agelessinnovation.com



AGE-u-cate Training Institute

BOOTH #15

AGE-u-cate® Training Institute develops and delivers high impact aging and dementia training for professional and family caregivers. Dementia Live®, Compassionate Touch® and Flashback™ are transforming care for those who live in, work and visit eldercare communities worldwide.

www.ageucate.com | mary.petersen@ageucate.com



Alzheimer's Association

Dementia Track Sponsor

BOOTH #11

The Alzheimer's Association Dementia Care Practice Recommendations reflect the fundamentals of person-centered care, are based on current evidence and best practice, and outline dementia care across care settings and throughout the disease. Learn about the latest tools and resources available through the Alzheimer's Association to help providers adopt and implement the practice recommendations in their care environments to change systems for care.

www.alz.org | eshubeck@alz.org



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American Health Care Association and National Center for Assisted Living (AHCA/NCAL)



The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 12,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. www.ahca.org or www.ncal.org
www.AHCA.org | dgifford@ahca.org

Arjo

BOOTHS #23 AND #24

At Arjo, we are committed to improving the everyday lives of people affected by reduced mobility and age-related health challenges. With products and solutions that ensure ergonomic patient handling, personal hygiene, disinfection, diagnostics, and the effective prevention of pressure ulcers and venous thromboembolism, we help professionals across care environments to continually raise the standard of safe and dignified care. Everything we do, we do with people in mind.
www.arjo.com | kristen.maloney@arjo.com



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BOOTH #39

Calmoseptine® Ointment is a multi-purpose moisture barrier that protects and helps heal skin irritations from moisture, such as urinary and fecal incontinence. Calmoseptine® Ointment temporarily relieve discomfort and itching. Free samples at our booth!
www.calmoseptine.com | kim@calmoseptine.com



CARF International

BOOTH #10

Founded in 1966, CARF is an international, nonprofit accreditor of human service providers and networks. More than 10.3 million persons of all ages are served annually in CARF-accredited programs.
www.CARF.org | jjohnson@carf.org



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BOOTH #20

We manufacture quality seating solutions. With corporate headquarters in Canada, and the manufacturing and distribution plant in the United States, we are well-positioned to help you make any audience comfortable. Our mission as a corporate community leader is defined by innovative products and passionate relationships developed within a culture of caring, encouragement and service, ensuring the success of every customer, dealer and employee.
www.comfortek.com | randy@comfortek.com



Comfort Matters

BOOTH #32

Comfort Matters® is an evidenced based, dementia education program that offers an accreditation to long-term care organizations through an integrated approach to improving the care and life for persons dealing with dementia and a better life for their families.

www.comfortmatters.org | IHilton@BeatitudesCampus.org



Dementia Action Alliance

BOOTH #36

The Dementia Action Alliance fills a unique national mission to make dementia symptoms better understood, supported and accommodated as a disability.

www.daanow.org | karenlove4@verizon.net



Dementia Care Specialists

BOOTH #2

Dementia Care Specialists offers staff development opportunities in dementia capable care, advanced certification, and consultation. As a result, persons with dementia experience a higher quality of life, caregivers find more job satisfaction, and providers improve their business results.

www.crisisprevention.com/dcs | kherriges@crisisprevention.com



dementia care specialists

Empira

Leadership Track Sponsor

BOOTH #19

Empira is a quality improvement organization committed to improving the aging experience by bringing out the best in aging services. We challenge the status quo and apply practical application of evidence-based research to create new approaches and standards of excellence.

www.empira.org | jharris@empira.org



Eversound

BOOTH #33

Eversound is an engagement amplifier that gives senior living communities the power to deliver extraordinary, individualized care.

www.eversoundhq.com | matt@eversoundhq.com



Frame Digital Memory Box

BOOTH #38

Gone are the days of Memory Care corridors lined with empty shadow boxes. Frame's cloud-based Digital Memory Boxes allow families and caregivers to upload photos to any box in seconds, providing residents with personalized wayfinding and engagement.

www.getframe.net | brad@studiosix5.com



Great American Art

BOOTH #7

We provide a turn-key solution transforming senior living or long-term care settings to support the well-being of those who are aging, their visitors, and staff through research-driven methodologies using unparalleled art expertise.

www.greatamericanart.com | paul@greatamericanart.com



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Hamilton CapTel

BOOTH #40

Hamilton® CapTel® captioned telephones work just like any other telephone but with Hamilton CapTel, residents can listen and read captions of what's said over the phone—reconnecting them with the ones who matter most in their lives.

www.hamiltoncaptel.com | christa.stange@hamiltoncaptel.com



Health Professions Press

BOOTH #14

Health Professions Press is a specialist publisher focused on contemporary concerns. Working with innovative authors who are transforming their fields, HPP advances progressive practices and research to change of the culture of healthcare and revolutionize how we grow older.

www.healthpropress.com | mmagnus@healthpropress.com



It's Never 2 Late, LLC

BOOTH #41

It's Never 2 Late builds engagement systems residents & staff enjoy! Equip staff with the most efficient means of delivering person centered engagement for memory care, therapy and recreation. Enable residents and families to connect and enjoy life through the unique combination of an unparalleled, vetted content library and extremely intuitive interface. With today's technology, you can provide & empower individuals to connect, engage, and enjoy life more fully. iN2L is up and running in almost 3000 communities throughout the US and Canada, changing lives one touch at a time.

www.in2l.com | juliet@in2l.com



LifeBio

BOOTH #37

LifeBio's evidence-based program works with health organizations to capture life stories of the people they serve. LifeBio provides printed stories and summary tools to assist in personalizing care. Our process works in all levels of care and cognitive status.

www.lifebio.com | becky@lifebio.com



Linked Senior

BOOTH #28

Linked Senior uses simple and scalable technology to help you deliver on your promise of meaningful, person-centered care. Our affordable platform empowers your staff to engage all of your residents in an efficient and individualized way.

www.linkedsenior.com | cdevilmorin@linkedsenior.com



MemoryWell

BOOTH #16

MemoryWell is a digital platform for elder storytelling. Our network of more than 500 professional writers works with families, senior living communities and home care providers to replace burdensome intake questionnaires with brief, intimate stories. MemoryWell's portraits build empathy and are poignant keepsakes for families. MemoryWell is a digital platform for elder storytelling. Our network of more than 500 professional writers works with families, senior living communities and home care providers to replace burdensome intake questionnaires with brief, intimate stories. MemoryWell's portraits build empathy and are poignant keepsakes for families.

www.memorywell.com | maggie@memorywell.org



MobileServe

BOOTH #6

MobileServe makes it easy to create a culture of volunteerism by automating tedious data collection and administration.

www.mobileserve.com | ben@mobileserve.com



National Association of Activity Professionals

BOOTH #5

The Activity Professional and Credentialing Association. The National Association of Activity Professionals provides education, advocacy, and support to Activity Professionals working in various geriatric settings throughout the United States and Internationally.

www.naap.info | office@naap.info



National Consumer Voice for Quality Long-Term Care

BOOTH #35

The Consumer Voice is the leading national voice representing long-term care consumers. We advocate for consumer-oriented policies, empower consumers and families with tools for self-advocacy, and provide resources and training for individuals and groups that advocate for quality long-term care.

www.theconsumervoice.org | cscott@theconsumervoice.org



NICHE

BOOTH #25

Nurses Improving Care for Healthsystem Elders (NICHE) of NYU Rory Myers College of Nursing is an education and consultation program designed to improve the quality of care that older adults receive in healthcare organizations. Educational offerings are available to CNAs, LPNs, and RNs. NICHE membership begins with a Leadership Training Program and a mentored, nurse-driven, evidence-based, quality improvement project designed for acute or post-acute care organizations.

www.nicheprogram.org | jenpettis@nyu.edu



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Workplace Culture Track Sponsor

PHI is a national resource on the direct workforce. With its quality care through quality jobs mission, PHI supports employers and policy makers to improve the lives of direct care workers and the people they serve.

www.phinational.org | jphilip@phinational.org



RCare

BOOTH #27

RCare combines cutting edge technology with unparalleled user-friendliness. Designed with caregivers in mind, our comprehensive call system and monitoring solutions have been leading the industry since 2006.

www.rcareinc.com | mikea@rcareinc.com



Reading2Connect

BOOTH #34

A comprehensive, integrated program using dementia-friendly books that enables elders to connect with themselves, with care partners, with peers. With a Montessori-based approach and the support of accessible text/images, elders self-direct reading groups, sharing memories/humor, learning, and assisting others.

www.reading2connect.com | info@reading2connect.com



...Reviving Minds and Voices

Research Institute for Aging

BOOTH #30

The Schlegel-UW Research Institute for Aging is a charitable, non-profit organization tackling some of the biggest issues facing an aging population. By advancing research and driving innovation, we push the envelope to find solutions that make a difference.

www.the-ria.ca | liz.snyder@uwaterloo.ca



Enhancing Life

SafelyYou

BOOTH #21

SafelyYou empowers care staff to implement fall preventions based on insights derived through videos of resident falls. SafelyYou's Artificial Intelligence enabled technology has been shown to reduce falls by 40% and emergency room visits by 70% in memory care.

www.safely-you.com | alameray@safely-you.com



Select Rehabilitation, Inc.

BOOTH #4

Select Rehabilitation provides physical, occupational and speech therapy services to patients in hundreds of sites across the country, and partners with clients to provide expertise in regulatory/reimbursement issues. Emphasis is placed on patient-focused, outcome-driven services.

www.selectrehab.com | msuccetti@selectrehab.com



Sodexo Senior Living

Sodexo is the leader in providing Quality of Life Services to the field of senior living, leveraging our expertise to positively impact your residents' health and wellness, safety, nutrition and overall experience.

www.sodexo.com



Stratis Health

Stratis Health is a nonprofit organization that leads collaboration and innovation in health care quality and safety, and serves as a trusted expert in facilitating improvement for people and communities. We aim to make lives better.

www.stratishealth.org | abruss@stratishealth.org



SWBR Architecture, Engineering & Landscape Architecture, D.P.C.

BOOTH #31

SWBR specializes in providing meaningful design for independent, assisted, skilled nursing and Green House projects for public and private clients. We consistently provide leadership, expertise, innovation and entrepreneurial thinking through sustainable design solutions that energize our clients and enrich our communities.

www.swbr.com | kfederico@swbr.com



The Eden Alternative

BOOTH #26

The Eden Alternative is an international non-profit that guides, educates and consults with organizations in search of revolutionary shifts in the culture of Eldercare. We're creating a world that celebrates aging and human potential.

www.edenalt.org | jvital@edenalt.org



The Harloff Company

BOOTH #8

Harloff provides a full line of medication furniture to support Culture Change initiatives. Our furniture carts are designed to look like a dresser but provides the security and durability needed for Long Term Care. Our in room medication cabinet line includes a work space for staff and a slam lock that opens with a key but automatically locks when closed.

www.harloff.com | lcrosby@harloff.com



The Thrive Center

The Thrive Center Inc. is a nonprofit 501(c)(3) technology innovation, and educational center designed to enhance the quality of life for those aged 50+. Located in the heart of NULU in downtown Louisville, KY, the center occupies 7,500 square foot space that features innovative technology, specialized programming to enhance elder wellness and a series of educational programs for the community.

www.thrivecenterky.org | info@thrivecenter.com



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Seni supports your person-centered activities with a full line of vapor preamble incontinence products.

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www.tzmousa.com | mihaela.grigore@tzmousa.com



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www.varsitybranding.com | wlangley@varsitybranding.com



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For 25 years, WhisperGLIDE swings have provided multifaceted benefits to both clients and their support groups. The therapeutic movement provides emotional therapy, thus reducing anxiety and aggression; while also promoting physical activity. The shared activity acts as a socialization catalyst for the client to interact with others, helping to overcome loneliness and boredom.

www.whisperglide.com | matt@whisperglide.com



Williams Bros. LTC Pharmacy

BOOTH #12

Williams Bros. LTC Pharmacy is dedicated to servicing facilities with exceptional customer service. Our state of the art dispensing systems provide reliable and accurate medication delivery. Our ability to customize the entire pharmacy experience allows for a partnership with facilities. Williams Bros. LTC Pharmacy provides exceptional customer service developed from over 100 years of family tradition. Our state of the art technology services and dispensing systems provide reliable and accurate medication delivery. By customizing the entire pharmacy experience, we partner with every facility. WB has technology to assist our clients to streamline their processes.

www.williamsbrosparmacy.com | peggyv@wbhcp.com



WithIt

(a movement sponsored by Parker)

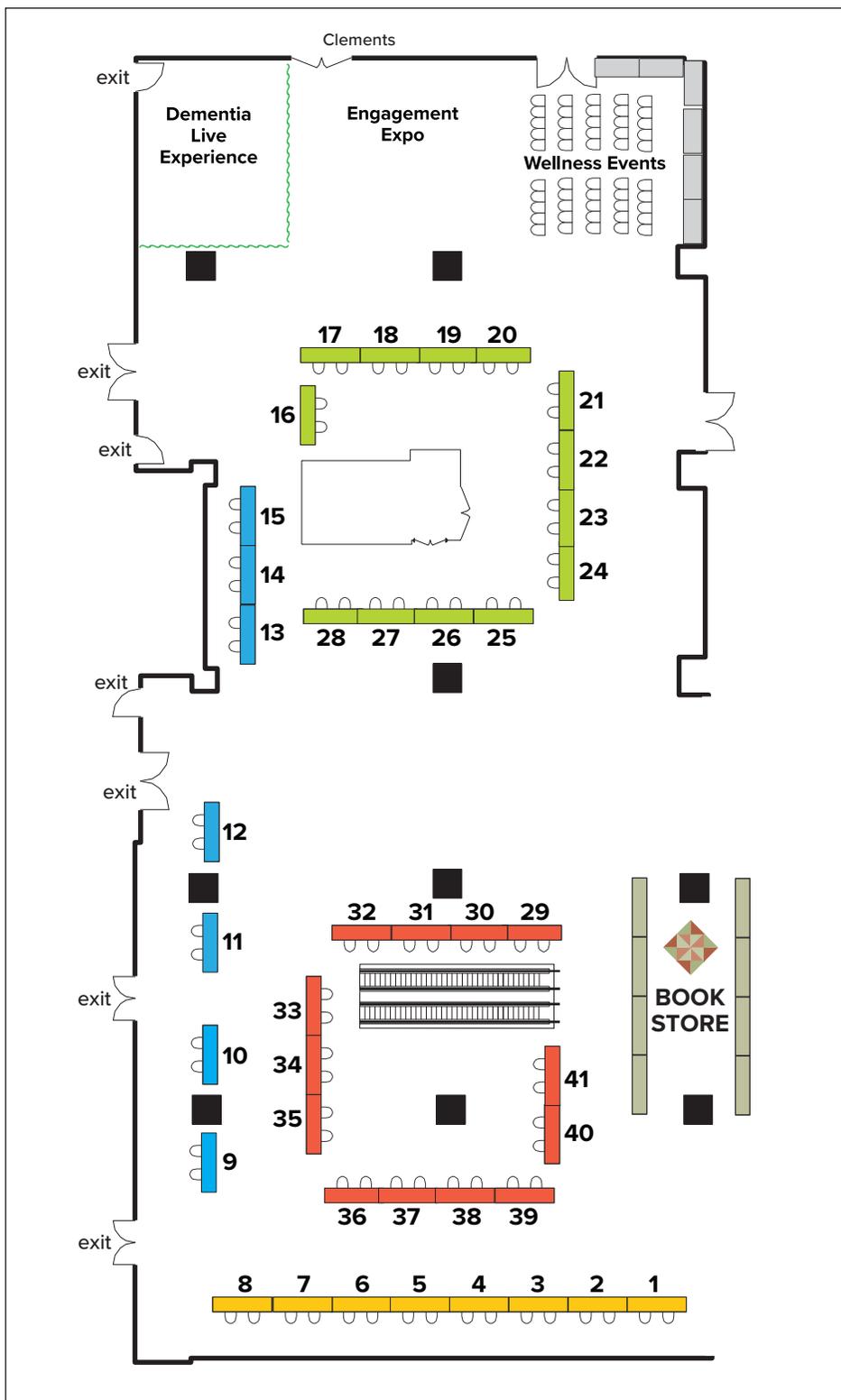
Virtual Tote Bag Sponsor

BOOTH #29

#WithIt – People at any age are defying stereotypes and misconceptions about aging, just by being themselves. Join the WithIt Movement as we challenge outdated notions about aging in America.

www.wearewithit.org | fmarder@parkerlife.org





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Tired of traditional activities?

Are the residents you work with looking for something offering more meaning & purpose?

THEN COME TO THE

ENGAGEMENT EXPO

In a series of 15-minute “stand-up sessions” you will learn about innovative programs that are sure to inspire

Check out the complete schedule in the Sponsor/Exhibitor Gallery and on the PioneerNetwork2019 APP

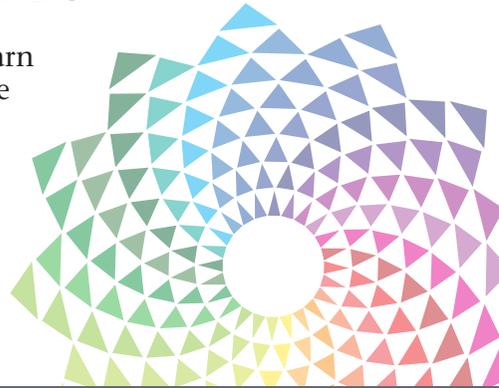
EXPLORING THE 2019 POSTER SESSIONS AND STORY BOARDS

Join Guide Margie McLaughlin as you learn about the ideas and innovations from the Story Board/Poster session presenters.

Tuesday, August 6

12:00 pm – 1:00 pm

Meet at the registration area



2020 Call for Proposals

Have a story you want to share?

Are you engaged in a person-centered initiative that others need to hear about?



Pioneer Network
**Pioneering a
New Culture of Aging
Conference**

**Call for Proposals
OPEN
September 2 –
November 1**

Watch for more information in the Pioneer Network newsletter and on the website, www.pioneernetwork.net.

SPECIAL THANKS TO

To all those who provided a helping hand for their undaunting support.

Presbyterian Homes of Evanston, for kindly hosting our Education Committee meeting in January.

To the Elders and staff of The Homeplace at Midway and Nazareth Home for opening their homes up to fellow Pioneers for this year's site visits.

To the Elders who have joined us here in Louisville and who are continually helping us to grow.

Sheri Rose and the team at Thrive Center, for their hospitality as they have opened up the center to Pioneer Network and given our attendees the opportunity to see the incredible work they are doing.

The residents from Schlegel Villages communities, The Villages of Riverside Glen and the Village of Winston Parks, for lovingly stitching the 2019 Pioneer Network Quilt.



NETWORKING RECEPTION: Putting the **FUN** in Relationships!

MONDAY, AUGUST 5

4:00 PM – 6:00 PM | SPONSOR/EXHIBITOR GALLERY

Experience the **CULTURE OF LOUISVILLE**
and join us for **FOOD**,
FUN and **GIVEAWAYS**
as you **NETWORK** with exhibitors,
sponsors and fellow pioneers



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Pioneer Network

Pioneering a New Culture of Aging Conference



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PENNSYLVANIA**

Wyndham Grand Pittsburgh Downtown

Save the Date

AUGUST
9-12
2020





Pioneer Network

**Pioneering a
New Culture of Aging
Conference**



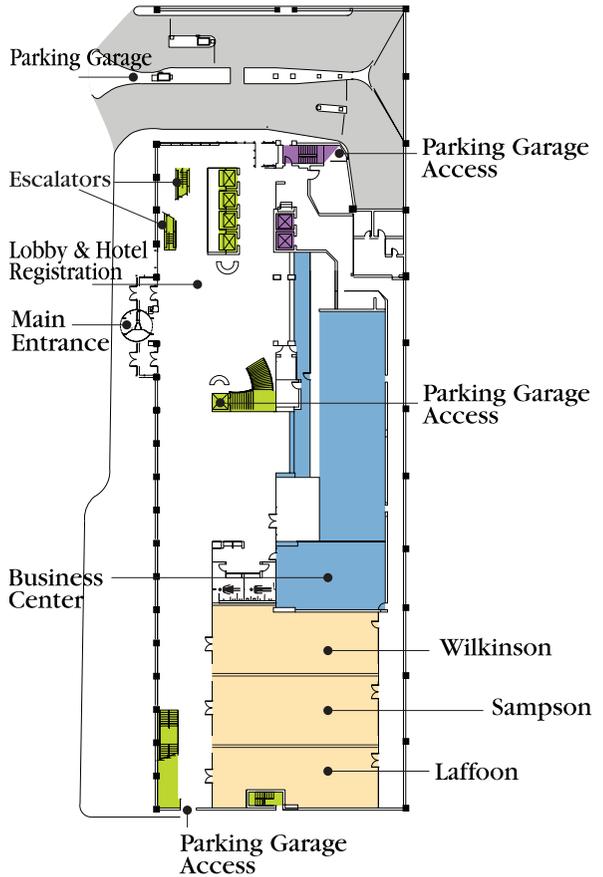
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The Heart of Louisville

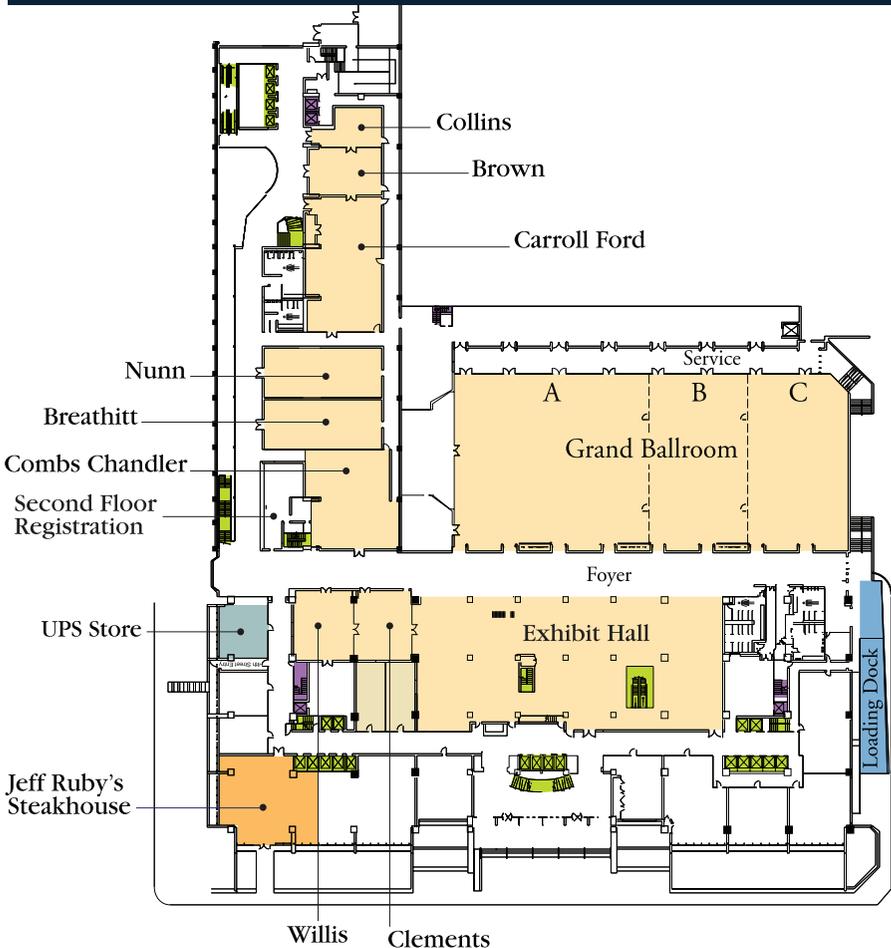
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