

Welcome to today's webinar



CULTURE CHANGE in **ACTION WEBINARS**

Sharing the Vision

APRIL 23, 2020

Long-Term Care Equality Index (LEI): Introducing Best Practices that Strengthen LGBTQ Inclusive Communities



Sherrill Wayland



Dan Stewart



Sherrill Wayland, MSW She/Her/They Director of National Initiatives SAGE



Dan Stewart, MSG He/Him/His Associate Director of Aging Equality Project Human Rights Campaign Foundation



Advocacy & Services for LGBT Elders We refuse to be invisible







Objectives

- Who are LGBTQ older people and what are their needs
- Understand the Long-Term Care Equality Index and its purpose
- Be able to describe and take the next steps towards LGBTQinclusivity



A Growing Population

- 3 million 50 years old+
- Expected to double by 2030
- Located in 99.7% of counties
 - Greater percentage in rural communities
- An invisible population
- A history of stigma and discrimination





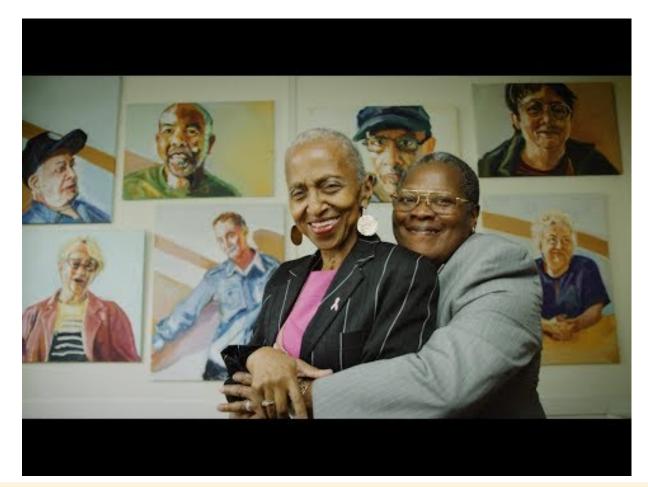
Older LGBTQ People Need Support

- Smaller social network
- Less likely to have children
- Less likely to be partnered
- More likely to develop chronic health conditions





The Long-Term Care Equality Index





The Long-Term Equality Index (LEI)

- National initiative
- Directed toward residential longterm care
- Based on Health Care Equality Index
- Informed by experts in LTC, aging, and LGBTQ policy and services





Framework

Resident Services & Support

- LGBTQ Resident Services & Support
- Gender-Affirming Resident • Services & Support
- **Resident Self-Identification**
- Durable Power of Attorney
- Staff Training

Foundational Policies & Practices

- **Resident Non-discrimination**
- Resident Rights to Visitation
- **Employment Non-**Discrimination
- Executive Briefing Training •

Resident & Community Engagement

- LGBTQ Community **Engagement & Marketing**
- Understand the Needs of the LGBTQ Residents and Community

Employee Benefits & Policies

Equal benefits

HOT TOPICS

- Additional Support for LGBTQ Employees
- Healthcare Benefits Impacting Transgender Employees





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Benefits of the LEI

- Provide a welcoming environment
- Public recognition as a leader in LGBTQ-welcoming care
- Access to best practices
- Access to quality education and resources
- Improve ability to develop LGBTQ-inclusive marketing
- Technical assistance with meeting state and federal regulatory requirements



Next Steps

A Commitment to Caring Pledge

Take the Self-Assessment

To be Launched Spring '20

Take The LEI Survey

To be Published May '21



Next Steps: Non-Discrimination Policy

"The Madlyn and Leonard Abramson Center for Jewish Life is a nonprofit organization and does not discriminate on the basis of race, color, national origin, religious creed, disability, age, gender, gender identity, sexual orientation or genetic information in admissions, referrals, or the provision of care or service."



Resources



LGBTQ AGING

The Case for Inclusive Long-Term Care Communities

HUMAN

RIGHTS CAMPAIGN

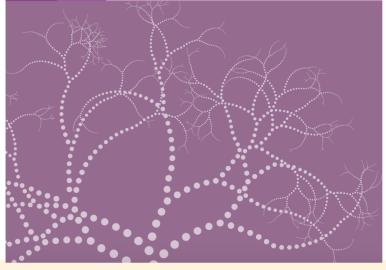


LGBT Older Adults A Practical Guide To Creating Welcoming Agencies

Inclusive Services for



National Resource Center ON LGBT AGING







DEMOGRAPHICS

There are currently between 1.5 and 3.8 million adults over the age of 65 in the United States who identify as lesbian, gay, or bisexual'(LGB) and this number is projected to double by 2030.² According to the 2010 census report, 99.3% of counties in the U.S. are home to LGB individuals, and estimates from The Williams Institute indicate that there are hundreds of thousands of older adults who are transgender³.

While older lesbian, gay, bisexual and transgender (LGBT) adults confront the same issues everyone else does when choosing aging services — where to live, how

to stay with loved ones — the reality of life in long-term care for LGBT people can be drastically different from their non-LGBT peers. Stigmatization, lack of identity-affirming treatment and experiences of discrimination and violence can lead to avoiding necessary services, chronic stress and increased social isolation among LGBT older adults. Additionally, approximately 20 percent of LGBT older adults are people of color who as a group face increased health disparities, higher levels of stigma and have experienced more LGBT-related discrimination than their white counterparts, leaving them more at risk of not seeking or receiving the services they need.

to afford rising costs of housing and healthcare, and how

HUMAN RIGHTS CAMPAIGN

SAGEConnect

A volunteer phone support program connecting LGBT older adults with a SAGEConnect Caller.

Learn more at <u>www.sageusa.org/sageconnect</u>









Inclusion is an Ongoing Process



Sign the Commitment to Caring Pledge, today! www.TheLEI.org

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Dan Stewart Dan.Stewart@hrc.org





Sharing the Vision

CULTURE CHANGE in ACTION WEBINARS



www.pioneernetwork.net/resource-library/

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Hot Topics Series Webinars THURSDAY, MAY 21, 2020

Growing Person-Centeredness

Empathy: The Key to Dementia Inclusive Communities

Guides:

Jessica Luh Kim, Director, Membership, Policy & Professional Development, Ontario Retirement Communities Association (ORCA) Mary Beth Wighton, Co-Chair – Dementia Advocacy Canada (DAC) and Chair – Ontario Dementia Advisory Group (ODAG) Erin Feutl, Manager, Policy and Professional Development, Ontario Retirement Communities Association

Penny Cook, President & CEO Pioneer Network







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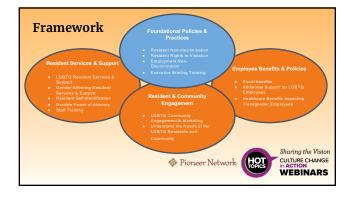
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Empathy: The Key to Dementia Inclusive Communities

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Resources for Inclusive Long-Term Care for LGBTQ Older Adults Why the Long-Term Care Equality Index?

LGBTQ Aging: The Case for Inclusive Long-Term Care Communities

Inclusive Services for LGBT Older Adults: A Practical Guide to Creating Welcoming Agencies

Why "LGBTQ-Welcoming" will soon be a hallmark of the most successful senior living communities: A primer for operators, marketers, & leadership

Link to additional resources and reports...

COVID-19 & the LGBTQ community The Lives and Livelihoods of Many in the LGBTQ Community are at Risk Amidst COVID-19 Crisis Report

COVID-19 and LGBTQ Older People Issue Brief

Resource for LGBTQ Elders SAGE National Elder Hotline 877-360-LGBT (5428)

Presenter Contact Information Sherrill Wayland, MSW SAGE USA SWayland@SAGEUSA.org

Dan Stewart, MSG HRC Foundation Dan.Stewart@hrc.org



Promoting our Vision A Culture of Aging that is Life-Affirming, Satisfying, Humane and Meaningful

CERTIFICATE OF ATTENDANCE Sharing the Vision Webinar Series

COURSE TITLE

Long-Term Care Equality Index (LEI): Introducing Best Practices that Strengthen LGBTQ Inclusive Communities

Sherrill Wayland, Director of National Education Initiatives. SAGE Dan Stewart, Associate Director, Aging Equity Project, HRC

> DATE: Thursday April 23, 2020 TIME: 2:00PM – 2:45PM EST .75 CE

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Attendee:_____

Pioneer Network Director of Education: